

919 Conestoga Rd. Building 3, Suite 111
Rosemont, PA 19010
610.527.4215

April 1, 2024

Dear Patients, Families, and Friends:

After 40 years of practicing personalized medicine, it has become increasingly difficult for our independent practice to survive in our healthcare environment. It is with mixed emotions that we have decided to join a leading pediatric healthcare network.

We are excited to announce that as of June 3, 2024, Dr. Gordon and Dr. Klinow will join Nemours Children's Health in Ardmore, PA. We hope that you will follow us to our new location so that we may continue to care for your family.

We believe the Nemours Children's model provides the best of both worlds. Nemours Children's Health, Ardmore includes five medical doctors, so you will continue to be part of a small practice (resembling the size of Gordon-Klinow Pediatrics) with the added benefit of being part of a premier children's health care system. As you may know, Nemours Children's is a trusted, nationally respected non-profit pediatric health care system recognized for their exceptional health care, research, and education.

Once you have received this letter, you may schedule your child's appointment for June 3, 2024, and beyond by calling Nemours Children's Health, Ardmore at 610-896-8009. Please inform them that you are transitioning from Gordon-Klinow Pediatrics and wish to schedule an appointment with us at our new location. Your medical records will be at our new office at the time of your appointment.

RECORDS:

Prior to June 1, if you decide you do not want to continue with us, please call our office at 610-527-4715, or email gordonklinow@gmail.com to pick up a copy of your records. Please complete the enclosed Medical Release form and return with your request, so that we may prepare your records. There is a fee associated with copying records according to the guidelines (also enclosed) established by the state of Pennsylvania. We will do our best to prepare records promptly.

After June 3, 2024, if you decide you do not want to go to a Nemours Children's primary care practice, contact the Nemours Children's Medical Records Team and they will forward your child's medical record to the provider of your choice. To transfer your child's medical record, you will need a Release of Information form, which you can obtain by calling 866.956.7299 (press 1 to request copies of medical records) or online at <http://Nemours.org/MedicalRecord>.

COMMUNICATION WITH GORDON-KLINOW PEDIATRICS AFTER JUNE 3, 2024:

You may reach Gordon-Klinow at 610-527-4715 for questions concerning outstanding payments, questions about a bill or any related issues. You will continue to receive bills from Gordon-Klinow as long as there are balances on your account for services rendered prior to June 3, 2024.

ARDMORE LOCATION NOT CONVENIENT?:

Nemours Children's has several locations nearby, including Radnor, Valley Forge, Paoli, Exton, Collegeville, Media and Concordville. Please visit nemours.org/locations/primary-care.

We know this letter is unexpected for many of you. Others have been asking about our future plans over the past year. This was not an easy decision, but we believe given the length of our careers it is time to join a network that will provide continuity of care for your children. We will be honored if you permit us to continue to care for your kids. We are confident in this new relationship as Nemours Children's has been providing the best in pediatric care for more than 80 years. We hope to see you in Ardmore and, of course, we will try to answer any questions you may have as we continue to care for your children.

With gratitude,



Dr. Linda Klinow and Dr. Harold Gordon